



A to Z has a service plan to fit any need. When you sign up for our **DISCOUNT** service agreement. We agree to provide you with a qualified Service Technician to inspect your Heating, Cooling and/or Refrigeration Equipment. The maintenance services to be performed as part of the agreement include a deluxe tune up and professional cleaning each year, consisting of:

- Clean and check condenser coil
- Clean and check evaporator coil
- Check operating pressures
- Check starting capabilities
- Check safety controls
- Check and replace filters
- Clean and adjust blower components
- Clean condensate drain=
- Check for proper temperature difference
- Check all electrical connections
- Lubricate all moving parts where necessary
- Clean combustion chamber (Oil Only)
- Change filter cartridge (Oil Only)
- Replace nozzle and adjust burner (Oil Only)
- Check combustion efficiency (Oil Only)

Additional Benefits

- Improved efficiency
- Extended equipment life
- Improved capacity
- Priority customer
- Agreement transferable
- **15% Discount on parts and labor****

In addition to the deluxe tune up, professional cleaning and **DISCOUNT** service plan we will provide you with emergency service that operates 24 hours a day, 365 days a year.

See reverse side for additional terms and conditions of this agreement.

Maintenance Agreement Pricing

Air Conditioning \$95.00

Gas Furnace with A/C \$190.00

Oil Furnace with A/C \$200.00

Gas Furnace or Boiler \$95.00

Oil Boiler \$195.00

Oil Furnace \$175.00

Heat Pump \$95.00

Walk-In Box (Med or low temp) \$150.00*

Reach In (door or air curtain) \$175.00

Make Line (Pizza or Deli) \$175.00

Ice Machine \$190.00

Monthly Filter Change \$65.00 per month

Fiberglass filter ___x___x_1" Included \$0.00

Exhaust fan \$95.00

Make up air fan \$95.00

* All prices listed above are **Per System**. Multiple systems must receive separate agreements.

** All parts are covered with the exception of Heat Exchangers, Coils, Compressors and Refrigerant.

ADDITIONAL TERMS & CONDITIONS OF AGREEMENT

1. Customer agrees to promptly notify **A to Z** of any unusual operating conditions of the subject equipment. Said customer further agrees to promptly notify **A to Z** of any suspected malfunction or defect in the equipment and report the same promptly to **A to Z** at its office. The customer understands that **A to Z** has a 24 hour, 7 day a week answering service.
2. Customer agrees not to move or relocate equipment from location listed on agreement without written consent of **A to Z**. In the event customer fails to obtain such consent, **A to Z** at its option may cancel this entire agreement or refuse to service the equipment so moved or relocated.
3. Customer agrees to permit our personnel the use of his common building maintenance tools such as ladders, etc.
4. If the equipment requires the use of water either re-circulated or otherwise, the water thus used may be or may become contaminated, or cause corrosion. As neither the extent or nature of such contamination or corrosion can be predicted in advance, **A to Z** hereby assumes no liabilities for either the quality or condition of the water or for any damage that it may cause to the subject equipment. Customer understands that this agreement does not cover replacement or repair of any part to the subject equipment which is caused by water contamination, corrosion or any other cause attributable to the use of water by the equipment, whether as to ordinary wear and use or otherwise.
5. The customer cannot assign or transfer this agreement without the prior written consent of **A to Z** and no modifications, additions, or changes may be made to this agreement except in writing, signed by the parties.
6. Any changes, Adjustments or repairs made by others, unless authorized or approved by **A to Z** in writing, shall terminate its obligation hereunder.
7. **A to Z** shall not be responsible to furnish any items of equipment, labor or other services which are recommended or required by insurance companies or any governmental agency, including the conducting of any test required by any of the forgoing.
8. This agreement covers only reasonable and ordinary use of the equipment in question. Any repair or replacement that is caused by the customer's failure to use reasonableness in either the operation of the equipment or the failure by the customer to promptly report any malfunction or suspected malfunction in the equipment properly, is not included in this agreement and shall be paid for by the customer in accordance with **A to Z's** normal rate schedule.
9. This agreement does not include repairs made necessary as a result of fire, water, accident, negligence, acts of God, labor disputes, freeze-ups of any kind, or to any repairs or replacements if caused by the negligence or want of care of the customer in maintaining the equipment.
10. **A to Z** shall not be liable for any loss, damage, consequential damages, negligence, breach of contract or any other damages of any nature based upon express warranty, implied warranty or other legal theory due to the non-operation or malfunction of the equipment, unless said malfunction or non-operation of said equipment is due solely to the negligence of **A to Z**
11. The express warranties contained herein are in lieu of any and all other warranties, express or implied, including any warranty on merchantability or fitness for a particular use. Without limitation, **A to Z** shall not be liable upon any warranty therefore express or implied, regarding the manufacture or operation of any equipment installed by it with the exception that **A to Z** shall cause same to be repaired or replaced in the event of faulty operation or malfunction of said equipment and shall be liable for no other damages except as specified herein. **A to Z** thus disclaims any implied warranty of any nature whatsoever.
12. **A to Z** Shall not be responsible for any delay or failure to render the services or to make delivery of any merchandise as set forth herein due to Federal, State or Municipal actions or regulations, strikes or other labor troubles, fire, embargoes, accidents, war or any other causes, contingent to or circumstances beyond the control of **A to Z** and/or which make the fulfillment of this agreement impractical. On removal of the cause of such failure or interruption, performance shall be resumed to the terms as set forth herein.
13. The standard of workmanship hereunder shall be that which is reasonable and customary in the industry.
14. **A to Z** shall not be liable for any damages whatsoever which are occasioned by defective design, defective operation or malfunctions of equipment or any equipment which the owner specifies or which is designed by the owner's instructions or specifications. Neither shall **A to Z** be liable for any design malfunction of any person, or for faulty plans and specifications.
15. The full contract price shall be due and payable immediately upon execution of this agreement that the customers make annual installments specified herein in advance on the anniversary date of this contract as herein specified. Customer agrees to make all payments prescribed herein promptly when due at the offices of **A to Z**.
16. The customer agrees to pay as an addition to the price herein above set forth, the amount of any present and future taxes or any other governmental charges now or hereafter imposed by existing or future laws with respect to the transfer, use, ownership or possession of the equipment to which the agreement relates.
17. **A to Z** shall not be responsible for government imposed regulations adding to the cost of providing service as of January 1, 1992. IE: Clean Air Act of 1990, as it applies to the HVAC industry.
18. Maintenance agreement is offered per system only. Multiple systems must receive separate agreements.